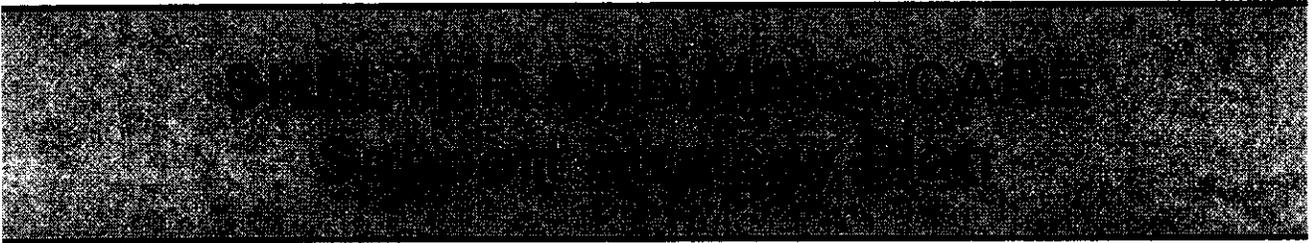


STATE
OF
ALABAMA



MARCH 31, 2009

SECTION 1. INTRODUCTION AND PURPOSE

INTRODUCTION

The intent of the Alabama Shelter and Mass Care Support Strategy Plan is to identify and affirm the roles and responsibilities of state-level agencies, non-profit or non-governmental organizations, tribal, and private sector partners involved in sheltering and mass care, beyond what is currently outlined in the Alabama Emergency Operation Plan (EOP) and any memoranda of understanding. In this Support Strategy Plan there are outlines and details as to how these state-level parties can better support and interact with local shelter and mass care authorities without supplanting or superseding any local plans or agreements.

PURPOSE

This Support Strategy Plan fulfills the Executive Order issued by Governor Riley on May 28, 2008. The Alabama Sheltering and Mass Care Task Force, chaired by the Department of Human Resources, met to organize and coordinate on-going refinements of the Emergency Management Cycle as it applies to sheltering and mass care. Since this plan is a basic outline for the cooperative process to continue in time, it allows further details to be coordinated and eventually agreed upon by state, local, and tribal agencies alike.

Through this tactical and strategic approach, the Task Force will continue to coordinate and communicate details on the following:

Emergency Management Cycle: Preparedness, Response, Recovery, and Mitigation.

Preparedness Cycle: Plan, Organize, Train, Equip, Exercise, Evaluate, and Take Corrective Action.

The Task Force operates within existing guidance from both Federal and State government, and does not change any statute or usurp the proper authority of local city and county governments regarding emergency services operations. Local city and county governments and their respective agencies are prepared, in accordance with their local emergency operations plans (EOPs) to support sheltering operations in their respective jurisdictions. Local city and county governments, through agreements to be developed, can support state-wide mass care and sheltering operations in accordance with the State EOP. Local city and county governments, and their respective agencies, are the primary shelter providers, and the state and its partners provide support as needed. Unless changed by the Governor, the Task Force will continue to review and refine Sheltering and Mass Care operations as follows:

A. Vision

A statewide sheltering and mass care effort that engages all levels of government and the nonprofit and private sectors, so that when a disaster threatens or strikes the State of Alabama we collectively meet the sheltering needs of Alabama disaster victims and, as directed by the Governor, victims of other States.

B. Goals

To achieve this vision, this Support Strategy Plan focuses on the following goals:

1. Affirm and fulfill basic sheltering and mass care responsibilities and roles at the state level.
2. Further our collective understanding and ability to meet the needs of disaster victims and affected communities.

3. Build capabilities to provide a broad range of flexible and cost-effective sheltering options.
4. Establish and maintain a common operating picture in the State's relationship with each local operating group that assists in operating shelter and mass care sites.

SECTION 2. TABLE OF CONTENTS

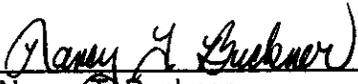
PAGE NUMBER	SECTION
1	1. Introduction and Purpose
4	2. Table of Contents
5	3. Signatures Section – The signatures of the Governor and agency heads signify acceptance and implementation of the on-going process detailed in this document.
8	4. Agency Section – Assignment of General Roles and Responsibilities by Agency Name
12	5. Suggestions: Goals and Strategies
16	6. Task Force Process for Meetings, Cooperation, Plan Changes and Conflict
	Appendices
17	Appendix 1 - Executive Order # 41
19	Appendix 2 - Authority and References
20	Appendix 3 - Relationship to the Alabama EOP and Other Documents
21	Appendix 4 - Terms and Definitions
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	Attachments
26	Attachment A
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SECTION 3. SIGNATURES SECTION

Approval and Implementation of Coordinated Shelter and Mass Care Operations

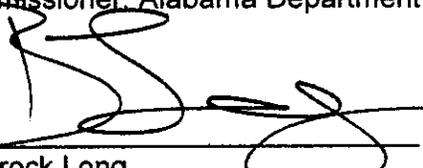
Signatures indicate approval of the Support Strategy Plan contents and implementation of the ongoing cooperation through the Taskforce to foster a common operating picture throughout Alabama at all levels.

This Support Strategy Plan is hereby approved for implementation and supersedes any and all previous editions.



Nancy T. Buckner
Commissioner, Alabama Department of Human Resources

4-1-09
Date



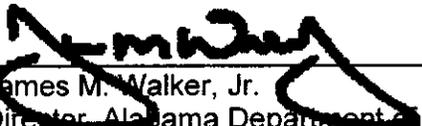
W. Brock Long
Director, Alabama Emergency Management Agency

3.31.09
Date



Bradley Byrne
Chancellor, Alabama Department of Postsecondary Education

3.31.09
Date



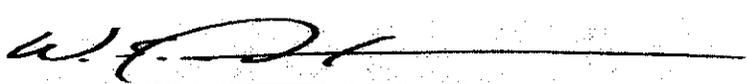
James M. Walker, Jr.
Director, Alabama Department of Homeland Security

3.31.09
Date



Sydney Hoffman
Director, Governor's Office of Faith-Based & Community Initiatives

3.31.09
Date



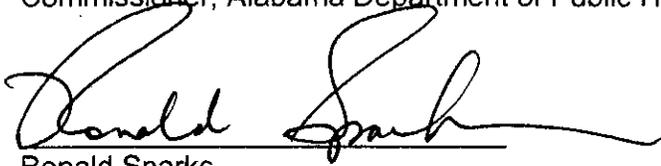
Walter S. Dickerson
Director, Mobile County Emergency Management Agency

4.1.09
Date



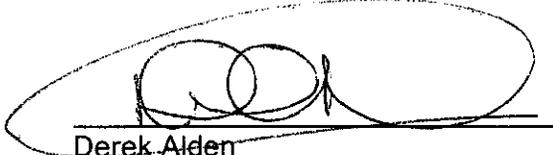
Dr. Donald E. Williamson
Commissioner, Alabama Department of Public Health

4/1/09
Date



Ronald Sparks
Commissioner, Alabama Department of Agriculture & Industries

4/1/09
Date



Derek Alden
Disaster Officer, American National Red Cross

March 31st, 2009
Date



John "Rusty" Russell, Jr.
Director, Huntsville/Madison County Emergency Management Agency

31 March 2009
Date



Allen W. Kniphfer
Director, Jefferson County Emergency Management Agency

March 31, 2009
Date



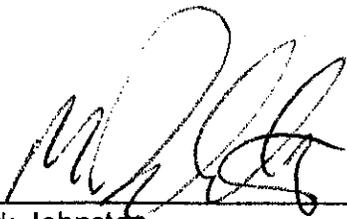
Ellen T. Haynes
President, Alabama Association of Emergency Managers

March 31, 2009
Date

See Attachment B

William H. Feist, III
Director, ALM Div., The Salvation Army

Date



Mark Johnston
President, Alabama Volunteer Organizations Active in Disasters

3/31/09

Date

See Attachment A

Leigh Anne Ryals
Director, Baldwin County Emergency Management Agency

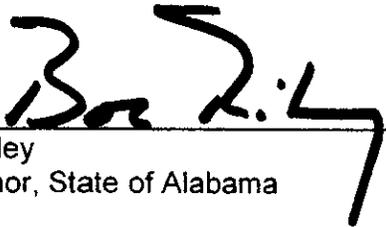
Date



David Adams
Director, Escambia County Emergency Management Agency

3-31-09

Date



Bob Riley
Governor, State of Alabama

6-8-09

Date

SECTION 4. AGENCY SECTION

Listing of Roles and Responsibilities by Agency

This section lists all agencies with a general statement of their primary roles and responsibilities as well as any secondary responsibilities as needed. If an agency is a named participant in the Support Strategy Plan, but their role is not yet clear enough for a general statement, that agency is named as a "participant" pending refinement of tasks.

Following the list of agency roles, a second list names a primary contact person who will represent and speak for the agency at Task Force meetings. Agencies may designate secondary contacts if they desire.

Alabama Department of Human Resources

In accordance with Governor Riley's Executive Order 41 and the State of Alabama's Emergency Operations Plan, DHR is the lead agency responsible for oversight of mass care for the State of Alabama during all emergencies as may be hereafter declared by the Governor. DHR will accomplish the following tasks:

1. Identify and provide leadership in directing, coordinating, and integrating overall State effort in responding to mass care, housing, and human service needs.
2. When the Governor activates Alabama Community College System Shelters in accordance with Executive Order 41 and the Emergency Operations Plan, DHR will manage and coordinate the mass care activities in each ACC System shelter with the support of various entities acting in subordinate roles, including the ACC System and other State and local agencies and non-governmental organizations set forth in the said Executive Order, the Emergency Operations Plan, the Sheltering and Mass Care Support Strategy Plan contemplated by the Executive Order, and as are defined in such local arrangements as may be agreed to in preparation for such emergencies.
3. Collect information from mass care support agencies and organizations and provide situation reports as required by operational procedures.
4. Provide meeting minutes after each quarterly Task Force discussion and additionally as needed.

Alabama Emergency Management Agency

The Alabama Emergency Management Agency will support DHR and the other partnering agencies with Sheltering and Mass Care functions by providing planning and coordination assistance.

American Red Cross

1. The ARC is the principle support agency for ESF 6 mass care activities.
2. Respond to disasters in the State by conducting mass care and other activities in accordance with American Red Cross policies and procedures.
3. Upon request, provide a liaison to the State Emergency Operations Center.
4. Provide timely information on American Red Cross field operations to the State Emergency Operations Center.

Alabama Department of Agriculture and Industries

1. The Agriculture Homeland Security Section, through ESF 11, is responsible for ensuring that Alabama agriculture is as secure as possible. This section also manages the Alabama State Agriculture Response Team (SART), which collectively coordinates and manages agriculture emergencies for the department through State employees, private sector employees, and volunteers throughout the State. SART works closely with other agencies to develop plans and protocols that allow for agriculture emergency response to occur, such as developing State disaster animal shelters.
2. Coordinating with ESF 6 ensures coordination of mass care services to provide for the safety and well-being of household pets and service animals during evacuations and sheltering. ESF 8 and ESF 11 will ensure support to ESF 6 through an integrated response. ESF 11, under ESF 6, coordinates support services for household pets and service animals during disasters. When requested, ESF 6 will collaborate with ESF 8 and ESF 11 to ensure coordination of support to household pets and service animals. The emergency response community recognizes the varying and special requirements of individuals that require and utilize service animals and is committed to ensuring that the physical and mental health needs of these individuals are appropriately addressed and that the individuals and service animals remain together to the maximum extent possible during evacuation, transport, sheltering, or the delivery of other services and in accordance with the requirements of the ADA.

Alabama Department of Corrections

The Alabama Department of Corrections is essentially self-supporting in that they self-evacuate and shelter the inmates. Corrections can also provide inmates to use as a labor force to clear roadways and debris after storms.

Alabama Department of Economic and Community Affairs

The Alabama Department of Economic and Community Affairs will support DHR and other partnering agencies with Sheltering and Mass Care Disaster Assistance.

Alabama Department of Education

1. Provide for use of facilities and staff to assist emergency services/operations.
2. Provide for use of commodity foods through Child Nutrition Program
3. Assist with rehabilitation of disaster victims

Alabama Department of Homeland Security

The Department will support DHR and other partnering agencies with Sheltering and Mass Care Functions.

Alabama Department of Mental Health and Mental Retardation

1. Coordinate mental health, substance abuse, and intellectual disabilities treatment through a network of contracted service providers, upon request through SEOC.
2. Coordinate disaster response crisis counseling services, upon request and to the extent that resources allow, in partnership with service providers, ADPH, and other appropriate organizations.
3. Coordinate the provision of technical assistance and or staff debriefings through a network of contracted providers.

Alabama Department of Post Secondary Education/The Alabama Community College System

Upon the direction of the Governor, activates, provides and supports host facilities at select community colleges for use as emergency shelters in support of mandatory hurricane evacuations and host state hurricane evacuation reception operations, under the direction of the Department of Human Resources shelter managers.

Alabama Department of Public Health

1. Assist, through ESF 8, in locating health and welfare workers to augment personnel assigned to shelters. ESF 8 will have primary responsibility for providing medical staff to special needs units, when the local resources reach their maximum capacity.
2. Provide technical assistance for shelter, feeding, and warehouse operations related to food, vector control, water supply, and waste disposal.
3. Assist in the provision of medical and first aid supplies for shelters and first aid stations.

Alabama Department of Public Safety

Manage and coordinate the law enforcement aspects of the contra-flow operations, as well as provide law enforcement support during events/incidents.

Alabama Department of Senior Services

1. The role of the Alabama Department of Senior Services is advisory in nature on the issues as they pertain to the elderly and persons with disabilities.
2. Provide support on various topics regarding most at-risk consumers.
3. Ensure that adequate demographics are collected for reporting purposes, i.e., seniors and persons with disabilities as a percentage of the general population.

Alabama Department of Transportation

The Alabama Department of Transportation is responsible for the highway infrastructure and supports all agencies involved in Sheltering and Mass Care.

Alabama Department of Veterans Affairs

The Alabama Department of Veterans Affairs does not provide sheltering services, but consults and supports DHR and other partnering agencies.

Alabama Department of Youth Services

The Alabama Department of Youth Services is self-sufficient and either shelter in place or arrange for alternative sheltering.

Alabama Military Department

1. When directed by the Governor, provides building space, supplies for emergency shelters, equipment, and personnel for mass feeding and potable water and ice.
2. These resources (personnel, equipment, and supplies) are furnished in the absence of other national disaster system resource capabilities.

Alabama Voluntary Organizations Active in Disaster

The Alabama VOAD is a group of voluntary agencies or organizations, including faith-based and community groups, which assist with volunteer efforts in disaster response and recovery. Alabama VOAD operates in coordination with the GFCBI who serve as the lead for Support Annex G, Volunteer and Donations Management.

Alabama Association of Emergency Managers

1. Support local EMA's.
2. Advise the Governor.
3. Advise EMA.

Local EMA's

1. Support sheltering operations in their respective jurisdictions.
2. Support state-wide mass care sheltering operations in accordance with the State EOP.
3. Activate their EOC to provide Direction and Control within the jurisdiction.
4. Coordinate operations through the SEOC.

Governor's Office on Disability

GOOD does not provide direct sheltering services, but serves as a consultant on issues affecting persons with disabilities in mass care situations.

Governors Office of Faith Based and Community Initiatives (GFBCI)

1. The GFBCI serves as the lead coordinating agency for Volunteer and Donations Management during state and federal declared disasters.
2. Provides detailed instructions in Support Annex G for coordinating affiliated and unaffiliated (spontaneous) volunteers and also receives and distributes donated cash and goods. Further details in Support Annex C specify coordination of large Private Sector donations.
3. Generally assists in staffing Emergency Operations Center, communication with the 211 Call Center, and disseminating information through Alabama Voluntary Organizations Active in Disaster (ALVOAD). Performs additional tasks as specified in agency procedures.

Salvation Army

1. Primary mission is to provide:
 - mobile and fixed feeding,
 - emotion and spiritual care, and
 - interagency coordination and referral.
2. These services are provided at the point of greatest need - usually the point(s) of impact for the disaster.
3. Secondary mission includes:
 - emergency assistance,
 - distribution of goods, and
 - shelter assistance or management.
4. Secondary missions are provided where ever needed, provided:
 - it does not prevent the local unit from providing the Primary Missions and the resources are available.

SECTION 5. SUGGESTIONS: GOALS AND STRATEGIES

A. Future Directions and Goals

1. Continue to identify and build local and State disaster shelter and mass care baseline capabilities.
 - a) Continue to research the feasibility and development of additional shelter facilities, and locate and construct such facilities closer to the potential evacuating populations as much as is safe and feasible. For example: In order to decrease evacuation clearance times and potential traffic delays and reduce the distance that evacuees must travel, locate and construct new shelter facilities in northern and western Mobile County, or in northern and central Baldwin County, and in Clarke County.
 - b) Continue to develop a separate conceptual plan for utilizing State shelter assets (i.e., ACCS's Two-Year College Shelter System). For example: Due to reimbursement processes, these college shelter sites should be utilized to support Alabama-based in-state evacuations and not Out-of-State/Host State agreements. These college shelters should be opened closest to the evacuation warning areas first and expand away as capacity/capability is met at each site.
 - c) Continue to inventory and assess the existing and available shelter stock in the State.
 - d) Continue to assess the mass care resource capabilities and shortfalls at both the local and State levels, and work toward closing the gaps.
 - e) Continue to develop operational plans and specify requirements that may include development of mission-specific training programs that support long-term professional development.
 - f) Continue to develop and conduct exercises and continually assess operations to identify lessons learned and best practices that can be used to assist with the continuous revision and modifications of plans.

2. Develop innovative approaches to better meet the diverse needs of disaster victims, including those with special needs and household pets.
 - a) Continue to develop shelter guidelines for meeting the needs of individuals with disabilities, medical, or other special needs. These guidelines should be coordinated with the efforts by the U.S. Access Board, the Governor's Office on Disabilities, and the Alabama Special Populations and Needs Task Force.
 - b) Continue to promote awareness that planning for the evacuation and sheltering of pets will aid the effective evacuation and sheltering of people, and enhance collaboration and planning between the two efforts.
 - c) With the assistance of the those agencies and organizations that manage or advocate services for persons with disabilities, examine ways to better assess individuals during the shelter intake process to help identify current needs as well as predict future requirements.
 - d) Examine or consider co-locating special needs shelters with general population or medical needs shelters.

3. Continue to improve shelter and mass care planning to address all hazards, including catastrophic events.
 - a) Create the full-time position of a "Statewide Shelter and Mass Care Coordinator," to be housed within DHR, and fill this position immediately. Consider contributions from the entire SMCTF membership as a possible funding source for the salary of this position.
 - b) With inputs from local shelter and mass care partners, develop shelter plan templates and toolkits to support local shelter and mass care planning.
 - c) In consultation with local shelter and mass care partners, formulate a model agreement template for local partners to use when establishing and coordinating local shelter and mass care relationships and plans.
 - d) Promote the inclusion of shelter building elements and standards when designing new public and multiuse facilities (e.g., convention centers, arenas, churches, etc.).
4. Research and implement a comprehensive statewide shelter information system that uses existing systems and provides accurate and apt information on shelters across the State.
 - a) Continue to identify and assess information needs and the develop mechanisms for exchanging such information across the full spectrum of sheltering and mass care partners.
 - b) Work toward the establishment of formal protocols that facilitate the provision of accurate and timely information on the full range of shelters statewide to display the latest data in operation centers at varying levels, while utilizing (if possible) existing platforms.
 - c) Develop standardized training and provide technical assistance to shelters across the State based on inputs from the various shelter and mass care partners.
5. Deliver consistent, accurate, accessible, and timely shelter information during disasters.
 - a) Strive to develop a system that can provide near instantaneous updates on shelter status, capacities, and logistic resource requirements.
 - b) Continue to research and develop systems and protocols to assist with the synchronization and coordination of shelter openings and closings.
 - c) Create a new or adopt an existing system for shelter registration services that balance privacy and personal information security concerns.
 - d) Examine systems that promote shelter preregistration and pre-assignment.
 - e) Improve upon the connectivity among shelter registration system(s), shelter inventory/tracking system(s), the National Emergency Child Locator System (NECLS), and National Emergency Family Register and Locator System (NEFRLS), and other shelteree locator systems that are managed and operated by NGOs.
 - f) Continue to foster connectivity of shelters to local incident commands.
 - g) Continue to develop public messaging plans or protocols for evacuations and sheltering operations, that can provide information that is clear and accessible and that utilize current technologies and traditional media outlets.

6. Reduce shelter demands by improving housing resiliency and accelerating emergency repairs.
 - a) Consider the adoption of a uniform or multi-tiered statewide building code.
 - b) Promote the adoption of land use and zoning codes in high-risk areas, including unincorporated communities and areas.
 - c) Working with the building construction, building inspection, insurance, floodplain management, and community planning communities, conduct outreach that promotes resiliency and mitigation practices that foster safe and smart planning and construction.
7. Research and identify best practices to provide case management services in shelters for those with special needs.
8. Promote cities and counties developing hosting agreements to provide sheltering and related support services for evacuees.
 - a) Working with EMAC officials and systems, develop a host county/city agreement template.
 - b) Outline a public messaging protocol that can be jointly implemented between the impacted areas and the host communities. Such communications should ideally address and set expectations and describe basic services, and be accessible to individuals with special needs.

B. Implementation Matrix

	X	X	X	SMCTF
	X			DPE
	X			SMCTF
	X	X	X	SMCTF
	X	X	X	DHR, DPE, DPH, AEMA, ARC, Counties
	X	X	X	ALL
	X			SPNTF
			X	ADAI
	X	X		SPNTF
	X	X	X	SMCTF, SPNTF
	X			DHR
	X	X		SMCTF
	X			SMCTF
	X	X	X	Governor's Office, SMCTF, AAEM
	X	X		SMCTF
	X	X	X	DHR, ARC, DPE, AEMA
	X	X	X	DHR, AEMA
	X			DHR, AEMA, ARC
	X			DHR, ARC, DPE, AEMA, Counties
	X			SMCTF
		X		SMCTF
		X		DHR, AEMA, ARC, AL VOAD, GFBCI
	X	X	X	DHR, ARC, DPE, AAEM, Counties
	X	X		SMCTF
	X	X		Governor's Office, AAEM, Counties
	X	X	X	AAEM, Counties
	X	X	X	Governor's Office, AAEM, Counties
	X	X	X	SPNTF
	X			SMCTF, EMAC
	X			SMCTF

SECTION 6. TASK FORCE PROCESS FOR MEETINGS, COOPERATION, SUPPORT STRATEGY PLAN CHANGES, AND CONFLICT

BASIC TASK FORCE MEETINGS AND ANNUAL SUPPORT STRATEGY PLAN REVIEW

The Task Force Chairperson from ADHR will ensure the following:

- The Task Force will meet quarterly, at minimum. Additional meetings may be ordered by the Governor directly or when an agency head states good cause for a meeting and the Commissioner of DHR concurs. See below.
- The primary agency contacts listed in Appendix 5 will represent their agency at each Task Force meeting, or arrange for an alternate to attend, or coordinate with the Task Force Chairperson from ADHR.
- A complete annual review of this document and any changes or additions occurs each January-February with an appropriate annual revision published before April 1 as needed.
- That major revisions to this Support Strategy Plan are communicated to all affected levels of Alabama government if they occur during the Support Strategy Plan year, to include publishing an interim revision of this document if that is appropriate.

CHANGES AND ADDITIONS TO THE EXISTING SUPPORT STRATEGY PLAN

Each Primary Task Force Member, or designated replacement, may advocate changes to any part of the current Support Strategy Plan. The Task Force will discuss and decide changes according to their internal process.

- Changes can be made to the sections of the Support Strategy Plan itself, or additional information may be added in the form of Support Strategy Plan sections, appendices, annexes and/or attachments.
- Changes may be discussed and added by the Task Force as a whole, and/or suggested by sub-committees who research and make recommendations to the group.

RESOLVING CONFLICTS WITHIN THE TASK FORCE

If the Task Force Chairperson or any Member is dissatisfied with the Task Force decisions or the timetable of progress, said person may advocate through his or her agency head for special meetings or working groups to rectify the problem. The additional meetings will be held with the concurrence of the ADHR Commissioner.

If the Commissioner of ADHR and other agency heads cannot agree, then the resolution will be accomplished as directed by the Governor or his delegate.

**APPENDIX 1
EXECUTIVE ORDER #41**

EXECUTIVE ORDER NUMBER 41

WHEREAS, the State of Alabama is located on the Gulf of Mexico and is subject to severe tropical weather, hurricanes, floods, tornados, severe winter weather and/or other events that may produce displaced populations;

WHEREAS, the State of Alabama has a history of hurricanes and other events that have required the sheltering and mass care of multitudes of persons;

WHEREAS, the State of Alabama's Emergency Operations Plan (the "EOP") provides that the Alabama Department of Human Resources (DHR) as the lead agency responsible for oversight of mass care for the State of Alabama;

WHEREAS, the American Red Cross and Salvation Army are heavily involved yet are support agencies in providing mass care in the State of Alabama;

WHEREAS, the Alabama Department of Public Health is responsible for organizing and staffing medical needs shelters in the State;

WHEREAS, the Alabama Department of Agriculture is responsible for coordinating animal sheltering and evacuation as directed by the Pets Evacuation and Transportation Act of 2006 (Public Law 109 — 308, 2006);

WHEREAS, the Alabama Junior College System has been directed by the Governor to provide mass care for evacuees; and

WHEREAS, each agency has developed its own mass care or sheltering plan, as the case may be; however there is no plan that coordinates all agencies and their various responsibilities into a unified state sheltering and mass care plan.

NOW THEREFORE, I, Bob Riley, Governor of the State of Alabama, by virtue of the authority vested in me by the constitution and laws of the State of Alabama, do hereby establish the Alabama Sheltering and Mass Care Taskforce (the "Task Force") to organize and conduct meetings, and develop and coordinate the plan for sheltering and mass care for the State of Alabama.

BE IT ORDERED, that the purpose of the Task Force is to develop and coordinate the implementation the State of Alabama Sheltering and Mass Care Plan (the "Plan"). The Plan should address the sheltering and mass care of evacuees and/or displaced persons during a disaster or any Governor ordered mandatory evacuation in the State of Alabama. The Task Force should submit a proposed State of Alabama Sheltering and Mass Care Plan to the Governor no later than the April 1, 2009.

BE IT FURTHER ORDERED, that the Task Force shall oversee the implementation of the Plan and continue to meet at least quarterly to review the status of the Plan and any issues that have arisen in the implementation of the Plan. The Plan will be reviewed annually and a revised version, if needed, will be submitted to the Governor by April 1' of that year for approval.

BE IT FURTHER ORDERED, that the Task Force is created and shall operate as an independent council. The Task Force shall have the duties, responsibilities, functions, and authority set forth in this Executive Order or otherwise provided by law. The Task Force shall be chaired by the Alabama Department of Human Resources, and shall include appointed representatives from the following agencies:

1. Alabama Department of Human Resources
2. Alabama Emergency Management Agency
3. Alabama Department of Public Health
4. Alabama Association of Emergency Managers
5. American National Red Cross
6. Salvation Army
7. Alabama Department of Agriculture and Industries
8. Alabama College System
9. Alabama Department of Homeland Security
10. Alabama Governor's Office of Faith Based and Community Initiatives
11. Alabama Volunteer Organizations Active in Disasters
12. Jefferson County Emergency Management Agency
13. Mobile County Emergency Management Agency
14. Baldwin County Emergency Management Agency
15. Madison County Emergency Management Agency
16. Escambia County Emergency Management Agency

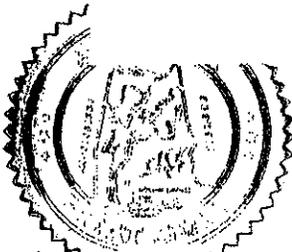
BE IT FURTHER ORDERED, that the Task Force shall meet at least quarterly or at such other times as requested by the DHR representative. All council members shall serve without compensation.

BE IT FURTHER ORDERED, that no person or individual shall continue to serve, as a member on the Task Force when he or she no longer represents the function or serves in the capacity enumerated in this Executive Order, but shall be replaced by his or her successor in the respective office.

BE IT FURTHER ORDERED, that the Governor may elect to appoint additional members at a later date if deemed necessary.

BE IT FURTHER ORDERED, that this Executive Order is effective immediately and shall remain in effect until amended or modified by the Governor or until terminated by operation of law.

DONE AND ORDERED this 20th day of May, 2008.



Attested:

Bob Chapman
B

A handwritten signature in black ink, appearing to read "Bob Riley", written over a horizontal line.

Bob Riley Governor

APPENDIX 2 AUTHORITY AND REFERENCES

This Support Strategy Plan applies to emergency management operations during sheltering and mass care operations. Planning guidance and authorities governing its development, enactment, and implementation are listed below. This list is not exhaustive and should not be used as a substitute for the authorities themselves.

A. Federal Authorities

1. The Homeland Security Act of 2002, Pub. L. 107-296, 116 Stat. 2135 (2002) (codified predominantly at 6 U.S.C. §§101-557), as amended in the Department of Homeland Security Appropriations Act of 2007, Pub. L. 109-295, 120 Stat. 1355 (2006)
2. The Robert T. Stafford Disaster Relief and Emergency Assistance Act, Pub. L. 93-288, 88 Stat. 143 (1974), codified in 42 U.S.C. §§5121-5206 (2007), was also amended in the Department of Homeland Security Appropriations Act of 2007, Pub. L. 109-295, 120 Stat. 1355 (2006), particularly Title VI, the Post-Katrina Emergency Management Reform Act of 2006
3. The Post-Katrina Emergency Management Reform Act (PKEMRA), which is Title VI of the Department of Homeland Security Appropriations Act, 2007, Pub. L. 109-295, 120 Stat. 1355 (2006)
4. Pets Evacuation and Transportation Act of 2006, Pub. L. 109-308 (2006)

B. State Authorities

1. Alabama Emergency Management Act, *Code of Alabama 1975*, §31-9-1 et seq.
2. Governor's Executive Order # 15, Gov. Folsom, dated February 15, 1994
3. Governor's Executive Order # 41, Gov. Riley, dated May 20, 2008

C. American Red Cross Legal Authorities

1. Title 36, §2 of the *United States Code* (January 5, 1905)
2. Title 36, §1 of the *United States Code Annotated* (May 8, 1947)
3. Public Law 93-288, Robert T. Stafford Disaster Relief and Emergency Assistance Act (1974)
4. Public Law 100-707, Robert T. Stafford Disaster Relief and Emergency Assistance Act as amended (November 23, 1988)
5. American Red Cross Charter enacted by the U.S. Congress, Act of 1905

D. Independent Authorities

1. ESF #6 does not supplant existing plans or existing authorities that have been developed for response incidents under American Red Cross statutory authorities other than the Robert T. Stafford Act.
2. Support agencies which have their own authorities and funding to respond to disaster situations will respond initially under those statutory authorities, which will take precedence over the authorities provided under the Robert T. Stafford Act.

APPENDIX 3
RELATIONSHIP TO THE ALABAMA EOP AND OTHER DOCUMENTS

1. This Support Strategy Plan is intended to supplement the State of Alabama Emergency Operations Plan (EOP). It does not replace the State EOP.
2. There are plans developed by several other State agencies and nongovernmental organizations that address sheltering and mass care operations from their agency's perspective. This Support Strategy Plan is not intended to replace any of those documents. This Support Strategy Plan is intended to facilitate the coordination of the various sheltering and mass care responsibilities conducted by State agencies and nongovernmental organizations into a unified plan for the State.
3. This Support Strategy Plan is intended to provide for coordination with county and local officials concerning threats and the effective integration of State support for county and local emergency operations when county and local officials request State assistance. Local emergency management plans provide guidance for the employment of local emergency resources, mutual aid resources, and specialized local response resources under a local incident commander, who may be supported by a local EOC. Local emergency plans include specific provisions for requesting and employing State resources to aid in managing and resolving emergency situations for which local resources are inadequate.
4. Relationship to Federal plans is as provided for in the State EOP.
5. Relationship to interstate agreements is as provided for in the State EOP.

APPENDIX 4 TERMS AND DEFINITIONS

A. Acronyms

AAA	Area Agency on Aging
AAEM	Alabama Association of Emergency Managers
ACCS	Alabama Community College System (also known as DPE)
ADA	Americans with Disabilities Act
ADAI	Alabama Department of Agriculture & Industries
ADHS	Alabama Department of Homeland Security
ADSS	Alabama Department of Senior Services
AEMA	Alabama Emergency Management Agency
ALDOT	Alabama Department of Transportation
ALNG	Alabama National Guard (also known as the Alabama Military Department)
ALVOAD	Alabama Volunteer Organizations Active in Disasters
ARC	American Red Cross
BCEMA	Baldwin County Emergency Management Agency
CCIS	Congregate Care Information System (formerly known as FEMA NSS)
EMC	Emergency Management Coordinator
EOC	Emergency Operations or Operating Center
DHR	Alabama Department of Human Resources
DHS	Department of Homeland Security
DMH	Alabama Department of Mental Health & Mental Retardation
DOC	Alabama Department of Corrections
DPE	Alabama Department of Postsecondary Education (also known as ACCS)
DPH	Alabama Department of Public Health
DPS	Alabama Department of Public Safety
DRS	Alabama Department of Rehabilitation Services
DVA	Alabama Department of Veterans Services
DWI	Disaster Welfare Information/Inquiry
DYS	Alabama Department of Youth Services
ECEMA	Escambia County Emergency Management Agency
EMA	Emergency Management Agency
EMAC	Emergency Management Assistance Compact
EOP	Emergency Operations Plan
ESF	Emergency Support Function
FEMA	Federal Emergency Management Agency
GFBCI	Alabama Governor's Office of Faith-Based & Community Initiatives
GOOD	Alabama Governor's Office on Disabilities
HHS	United States Department of Health & Human Services
HMCEMA	Huntsville-Madison County Emergency Management Agency
IAP	Incident Action Plan
ICS	Incident Command System
JCEMA	Jefferson County Emergency Management Agency
MCEMA	Mobile County Emergency Management Agency
MOA/MOU	Memorandum of Agreement/ Memorandum of Understanding
NGO	Non-governmental organization

NIMS	National Incident Management System
NRF	National Response Framework
NSS	National Shelter System (referring to both FEMA and ARC's separate but parallel systems)
PHS	United States Public Health Service
PIO	Public Information Officer
PWD	Person with a Disability
SEOC	State Emergency Operations Center
SITREP	Situation Report
SMCTF	Alabama Sheltering & Mass Care Task Force
SPNTF	Alabama Special Populations & Needs Task Force
SOGs/SOPs	Standard Operating Guidelines/Standard Operating Procedures
TSA	The Salvation Army
USDA	United States Department of Agriculture

B. Definitions

Catastrophic Hurricane. Hurricanes defined by the Saffir-Simpson Hurricane Scale as producing catastrophic damage equal to a Category 4 or 5 storm.

Catastrophic Incident. For purposes of the National Response Framework (NRF), this term is used to describe any natural or manmade occurrence that results in extraordinary levels of mass casualties, property damage, or disruptions that severely affect the population, infrastructure, environment, economy, national morale, and/or government functions. An occurrence of this magnitude would result in sustained national impacts over prolonged periods of time, and would immediately overwhelm local and state capabilities. All catastrophic incidents are *Incidents of National Significance*.

Disaster. An occurrence or imminent threat of widespread or severe damage, injury, loss of life or property that is beyond the capability of the governments within the affected area to resolve with their resources. Local Emergency Operations Centers (EOCs) are activated to carry out the functions described above. State and/or federal response assistance will be needed to resolve the situation and carry out recovery activities. The State Emergency Operations Center (SEOC) will be fully activated to respond to the disaster.

Emergency. Absent a Presidential declaration, any incident(s), natural or manmade, that requires responsive action to protect life or property. Under the Robert T. Stafford Disaster Relief and Emergency Assistance Act, an emergency means any occasion or instance for which, in the determination of the President, Federal assistance is needed to supplement state and local efforts and capabilities to save lives and to protect property and public health and safety, or to lesson or avert the threat of a catastrophe in any part of the United States.

Emergency Public Information. Information that is disseminated primarily in anticipation of an emergency or during an emergency. In addition to providing situational information to the public, it also frequently provides directive actions required to be taken by the general public.

Evacuation. Organized, phased, and supervised withdrawal, dispersal, or removal of civilians from dangerous or potentially dangerous areas, and their reception and care in safe areas.

Evacuation Zone. Geographic coastal areas identified by officials as at risk from coastal winds and storm surge associated with hurricanes.

Host Counties. Designated inland counties offering coordinated mass care and shelter support to evacuating coastal communities.

Hurricane Warning. A warning issued when sustained winds of 64kt (74 mph) or higher are associated with a hurricane expected in a specified coastal area within 24 hours or less.

Hurricane Watch. An announcement issued for specific coastal areas stating hurricane conditions are possible with 36 hours.

Incident. An occurrence or event, natural or human-caused that requires an emergency response to protect life or property. Incidents can, for example, include major disasters, emergencies, terrorist attacks, terrorist threats, wild land and urban fires, floods, hazardous materials spills, nuclear accidents, aircraft accidents, earthquakes, hurricanes, tornadoes, tropical storms, war-related disasters, public health and medical emergencies, and other occurrences requiring an emergency response.

Incident Action Plan (IAP). An oral or written plan containing general objectives reflecting the overall strategy for managing an incident. It may include the identification of operational resources and assignments. It may also include attachments that provide direction and important information for management of the incident during one or more operational periods.

Incident of National Significance. An actual or potential high-impact event that requires a coordinated and effective response by and appropriate combination of federal, state, local, tribal, nongovernmental, and/or private sector entities in order to save lives and minimize damage, and provide the basis for long-term communication, recovery, and mitigation activities.

Major Disaster. As defined under the Robert T. Stafford Disaster Relief and Emergency Assistance Act (42 U.S.C. 5122), any natural catastrophe (including any hurricane, tornado, storm, high water, wind-driven water, tidal wave, tsunami, earthquake, volcanic eruption, landslide, mudslide, snowstorm, or drought), or, regardless of cause, any fire, flood, or explosion, in any part of the United States, which in the determination of the President causes damage of sufficient severity and magnitude to warrant disaster assistance under this Act to supplement the efforts and available resources of states, tribes, local governments, and disaster relief organizations in alleviating the damage, loss, hardship, or suffering caused thereby.

Mass Care. Providing assistance to those who have been displaced from their homes and others affected by a hazardous situation or the threat of such a situation. Mass care for these individuals includes providing food, emergency first aid, clothing, and other essential life support services.

Shelter. Short-term lodging for evacuees during and immediately after an emergency situation. Shelters are generally located away from known hazards. Mass care operations are typically conducted in shelters.

Special Needs Individuals/Groups. Includes the elderly, medically fragile, mentally and/or physically challenged or handicapped, individuals with mental illness, and the developmentally delayed. These groups may need to have specially trained health care providers to care for them; special facilities equipped to meet their needs, and may require specialized vehicles and equipment for transport. This population requires specialized assistance in meeting daily needs and may need special assistance during emergency situations.

APPENDIX 5

Supporting Participants In Addition To Those Listed on Pages 4 and 5 of the Sheltering & Mass Care Task Force

AGENCY	PARTICIPANTS
Alabama Department of Human Resources	Charles Johnson
Alabama Emergency Management Agency	Jeff Byard
	Stanley Batchelor
	Patrick Tritz
Alabama Department of Public Health	Andy Mullins
	Michele Jones
Alabama Association of Emergency Mangers	Roy Waite
	Deborah Gaither
American National Red Cross	Amanda Capps
	Derek Alden
	Julie Schoening
Salvation Army	Maj. Todd Smith
Alabama Department of Agriculture and Industry	Dr. Brad Fields
	Ben Mullins
	Christy Smith
Alabama College System	Don Edwards
	Anita Archie
	Linda Cater
Alabama Department of Homeland Security	Lauren Bethune
Alabama Governor's Office of Faith Based and Community Initiatives	Lisa Castaldo
Alabama Volunteer Organizations Active in Disasters	Becky Booker
Jefferson County Emergency Management Agency	Allen W. Kniphfer
	Annette Davis
Mobile County Emergency Management Agency	John Kilcullen
	Mike Evans
Baldwin County Emergency Management Agency	Renee Cook
	Jan Byrd
	Rennie Raines
Huntsville-Madison County Emergency Management Agency	Kirk Paradise
Escambia County Emergency Management Agency	David Adams

**APPENDIX 5
CONTINUED**

CONSULTING AGENCIES	MEMBERS
Alabama Department of Corrections	Steve Watson
Alabama Department of Mental Health and Mental Retardation	Acquanetta Knight
	Shannon Weston-Byrd
Alabama Department of Public Safety	Lt. Tim Pullin
Alabama Department of Senior Services	Russ Black
	Kaleigh Flatt
Alabama Department of Transportation	George Conner
Alabama Department of Veterans Affairs	Bob Horton
Alabama Department of Youth Services	Allen Peaton
Alabama Governor's Office on Disabilities	Graham L. Sisson, Jr.
Alabama Military Department/National Guard	LTC Dennis Butters

Attachment A

Pouncy, Melba

From: Leigh Anne Ryals [LRYALS@co.baldwin.al.us]
Sent: Tuesday, March 24, 2009 12:29 PM
To: Pouncy, Melba
Subject: RE: Sheltering and Mass Care Plan

Melba,

Baldwin County has the following comments:

First, if we are truly trying to fix the shelter issues, the State EOP gives DHR the lead in Shelters and Response and Recovery initiatives which needs to be changed to mirror their true tasks and mission assignments following a disaster.

According to the State EOP, DHR is responsible for: Providing emergency sheltering, feeding, emergency first aid, establishing systems to provide distribution of emergency relief supplies and collecting information to report victim status and assist in family reunification. Locally, our DHR cannot staff shelters do to lack of staffing and, do not provide leadership and or coordination in that role. They do not assist in carrying out our response or recovery initiatives with regard to providing relief supplies in the form of bulk relief. And, they do not report victim status and assist in family reunification. But, they do assist in shelter registration and giving out food stamps following a storm event among other job related responsibilities. I am not sure what they do in other counties and do not want to short change their role but in all fairness, it is difficult to understand why we task an agency on the State level with such responsibility when they clearly do not and can not perform the functions on the local level. In my opinion, this is where the true problem begins and at no fault of DHR. I feel the Governor is asking this task force to come up with a shelter plan that truly defines the roles and responsibilities that each agency will perform during shelter operations. If we do not clearly define each role and responsibility, then vagueness and ambiguity will be the downfall of our efforts and we will perpetuate our inability to solve our shelter issues. With all this said, I believe in order to develop this plan we need to be very specific with roles and responsibilities in Section 6, each agency should define exactly what they can and will be responsible to do with regards to sheltering.

Baldwin County Emergency Management Agency
 Leigh Anne Ryals, Director
 23100 McAuliffe Drive
 Robertsdale, AL 36567
 251-972-6807 Office
 251-580-1616 Fax
 251-228-0303 Cell
 Lryals@co.baldwin.al.us

From: Pouncy, Melba [mailto:Melba.Pouncy@dhr.alabama.gov]
Sent: Thursday, March 19, 2009 2:50 PM
To: Adams, David; Allen, Richard F. (DOC); Blalock, Abner; Booker, Becky; Buckner, Nancy; Byrne, Bradley; Clyde Marsh; Collins, Irene; Dickerson, Walter; Feist, William H, III; Haynes, Ellen; Hoffman, Sydney; Houston, John; Kniphfer, Allen; Long, Brock; McInnes, Joe; Murphy, Colonel J. Christopher; Russell, John "Rusty", Jr.; Leigh Anne Ryals; Schofield, Rick; Sisson, Graham (GOOD); Sparks, Ron; Walker, Jim; Williamson, Dr Donald; Wood, Walter
Cc: Lanier, Candice; Midkiff, Richard; Alden, Derek AMERICAN RED CROSS; Archie, Anita POSTSECONDARY ED; Batchelor, Stanley EMA; Bergman, Tim FAITH-BASED & COMMUNITY INITIATIVES; Bethune, Lauren HOMELAND SECURITY; Black, Russ SENIOR SERVICES; Butters, LTC Dennis ALABAMA NATIONAL GUARD; Byard, Jeff EMA; Capps, Amanda AMERICAN RED CROSS; Castaldo, Lisa FAITH-BASED & COMMUNITY INITIATIVES; Cater, Linda POSTSECONDARY ED; Cochran, Valerie PUBLIC HEALTH; Renee Cook; Davis, Annette JEFF CO EMA; DuBose, Brittany; Edwards, Don POSTSECONDARY ED; Fields, Dr. Brad AGRICULTURE & INDUSTRIES; Gaither, Deborah AL ASSOC OF

Pouncy, Melba

From: Bill_Feist@uss.salvationarmy.org
Sent: Wednesday, April 01, 2009 12:23 PM
To: Pouncy, Melba
Cc: Gene_Hogg@uss.salvationarmy.org
Subject: Re: Shelter & Mass Care Support Strategy Plan



TO: Melba Pouncy, Office of the Deputy Commissioner for Field Administration
CC: Major Gene Hogg, Divisional Secretary, ALM Division, Southern Territory, The Salvation Army

Greetings:

I have received and reviewed the final version of the State of Alabama Shelter and Mass Care Support Strategy Plan dated March 31, 2009. Although I am listed as the signatory for The Salvation Army, I am not authorized by The Salvation Army to sign the document.

The Southern Territory of The Salvation Army which covers the southeastern fifteen states (including Alabama) is, legally, a non-profit corporation known as The Salvation Army - A Georgia Corporation which is based in Atlanta, Georgia

A legal document such as this needs to first be approved by our Divisional Finance Board which is the governing body for the Alabama-Louisiana-Mississippi Division of the Southern Territory. If it is approved by the Divisional Finance Board, it is possible that the Divisional Commander may be able to sign this document at the Divisional level.

It is more likely, however, that the document will need to be forwarded to our Territorial (corporate) Headquarters in Atlanta, where it will be reviewed and discussed at that level. If it is approved at the Territorial level, the appropriate authority at Territorial Headquarters will sign the document. This process can take up to three to four weeks.

I received the request for a signature last Friday, March 27. Unfortunately, I was out of the office responding to a tornado strike in Magee, Mississippi, and did not actually see the request until Monday, March 30. As a result, I will not be able to return it signed by the time you asked for it which was today, April 1, 2009. I will, however, submit the document to our Divisional Finance Board this coming Monday for their review.

As always, if you have any questions or concerns, please feel free to contact me at your convenience.

Respectfully,

Wm H Feist³

WILLIAM H. FEIST III, WB8BZH

Divisional Emergency Disaster Services Director

Divisional SATERN Coordinator

Alabama - Louisiana - Mississippi Division

Territorial SATERN Coordinator

The Salvation Army, Southern Territory

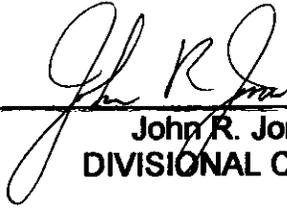
1450 Riverside Drive - Jackson, MS 39202

4/1/2009

The Divisional Finance Board of the Alabama-Louisiana-Mississippi Division of the Southern Territory, The Salvation Army, has reviewed and approved for signature the State of Alabama's Shelter and Mass Care Strategy Support Plan.

This signature page may become a part of the original document presented to Governor Bob Riley on April 1, 2009.

APPROVED:



John R. Jones, Major
DIVISIONAL COMMANDER

